

Express Mail Label No.: EV328186294 US
Date of Deposit: July 9, 2004

Attorney Docket No. 24200-002 CON



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
JUL 14 2004
GROUP 3600

APPLICANTS: James D. Schlick et al.

SERIAL NUMBER: 09/493,783

EXAMINER: Susanna M. Meinecke Diaz

FILING DATE: January 28, 2000

ART UNIT: 3623

FOR: METHOD AND APPARATUS FOR PROBLEM SOLVING, DECISION MAKING AND
STORING, ANALYZING AND RETRIEVING ENTERPRISEWIDE
KNOWLEDGE AND CONCLUSIVE DATA

Mail Stop AF
Commissioner for Patents
P.O. Box. 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION MAILED MAY 17, 2004

A. Introductory Comments

This document is filed in response to the Office Action mailed May 17, 2004.

The Remarks section begins on page 17.

ok to enter
SUD
7/2/04